

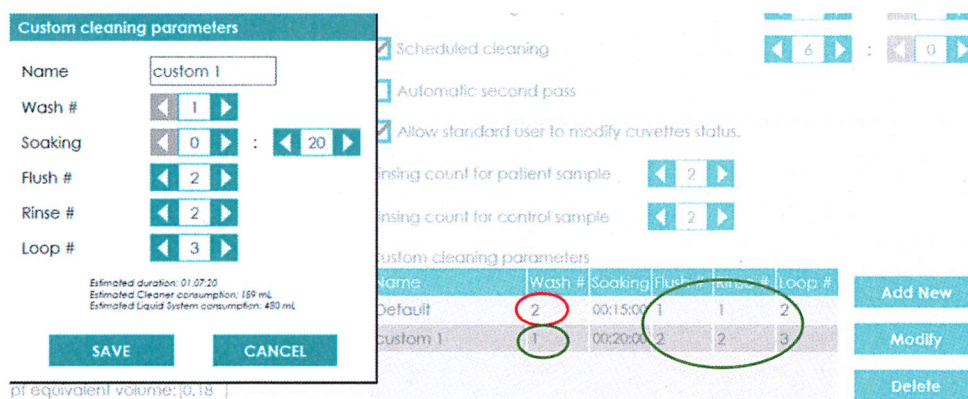
ADVISORY NOTICE

36_2026_ Laura XL – Custom cleaning issue

Dear customers,

We would like to inform you of a newly identified software issue affecting the **Laura XL** system under specific conditions when using the Custom Cleaning function.

The issue occurs when a Custom Cleaning cycle is configured with a **Wash # greater than 1**. In these circumstances, the cleaning cycle may not be performed correctly.



Name	Wash #	Soaking	Flush #	Rinse #	Loop #
Default	2	00:15:00	1	1	2
Custom 1	1	00:20:00	2	2	3

Custom Cleaning configurations with Wash # set to 1 or lower are not affected, regardless of the combination of other steps included in the cycle, such as Soaking, Flush, Rinse, or Loop.

Workaround:

To avoid this issue, we recommend using one of the following options:

- Configure your Custom Cleaning parameters with Wash # set to 1 or lower.
- If you want to Use the default Custom Cleaning:
 - Request it immediately after starting the user interface (UI), and not after batches have run.
 - Request a SCAN CUVETTES from the Maintenance menu before requesting the default Custom Cleaning.

These 2 options will allow the full process to complete.

A fix for this issue is planned for an upcoming software release.

We apologize for any inconvenience this may cause and appreciate your understanding.

Erba Lachema s.r.o.



Best regards,

Erba Lachema s.r.o.

Technical Product Management

Erba Lachema s.r.o.

Karásek 2219/1d, 621 00 Brno

DIČ: CZ26918846 -7-

A handwritten signature in blue ink, appearing to be a stylized "J" or "K" followed by a flourish.

Brno, 21st October 2026

Ref. No.AN_36_2026



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