

ADVISORY NOTICE

06_2026_Laura XL Quality Control (QC) Sediment Results

Dear customers,

An issue has been identified in LAURA XL software version **1.2.7.0** that may affect Quality Control (QC) sediment results.

In some situations, one or more of the following may occur when running sediment QC:

- No QC sediment result is reported, even though images are visible on the screen.
- QC sediment counts appear lower than expected, and the number of particles counted does not match what can be seen on the images. Some particles may appear on the images without being marked or counted.

These observations occur only when running QC.

No issue has been identified when samples are analyzed as *patient samples*.

The issue is related to an internal change in how the software selects images during QC analysis. Under certain conditions, this image selection process may lead to:

- Missing QC sediment results, or
- Incomplete counting of sediment particles in QC.

This behavior does not occur consistently and only affects some QC runs.

Patient results generated with software version 1.2.7.0 remain accurate and reliable. QC sediment counts may however be underestimated, which could result in QC failures, even though the instrument is functioning correctly and the QC material is not degraded.

To avoid this issue entirely, we recommend downgrading your instrument to previous software version 1.2.6.12. Please contact your service engineer to perform the downgrade.

Best regards,

Erba Lachema s.r.o.
Technical Product Management



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