

ADVISORY NOTICE

51_2025_H560_new software version SW B2.0

Dear customers,

We hereby inform you that the H560 device software has been updated to SW version SW B2.0.

1. Purpose: Bug from previous software solved & New items

2. List of changes in Application Software ver. B2.0:

1) Setting interface – “counting cleanser soaking”

The administrator can set enable auto cleanser soak based on the cumulative number of samples tested. When the number is reached, the system will perform an auto cleanser soak. The acceptable value ranges from 5 – 50. When the system reminds the user to perform cleanser soak, if the user cancels the operation, the system will display the reminder again after 10 minutes and it can no longer be canceled.

2) Data migration

3) Bug fix – horizontal motor position error

4) Bug fix – WBC scattergram memory leak fix

SW version B2.0 is already included in devices produced from SN K1104B2538001.

For SW version B2.0, please contact your local service engineer or distributor. Please contact your local Erba representative to make sure you have enough Elite H Clean (HEM00023) in stock in order to maintain normal instrument workflow.

The latest version of the SW is available on the [ERBA Knowledge Base](#) website.

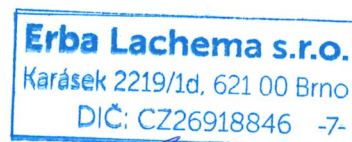
Applied for:

INSTRUMENTS:

50004677	INS00078	H560
50005451	INS00078	H560

In case you have any additional questions, please do not hesitate to contact us.

Best regards,
Erba Lachema s.r.o.



Brno, 17th October 2025

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