

## ADVISORY NOTICE

22\_2025\_ New SW version for CHEM-5v3

Dear customer,

We hereby inform you that the CHEM-5v3 Biochemistry analyser software has been updated to SW ver. 2024.C0.01 issued on 09.05.2025.

This SW update addresses a reported issue and include improvements.

Address issues:

- Hyperactive flag is not getting attached to the result in case of Rate A and 2 Point Mode.
- Patient report > Search by sample ID > sample ID refresh issue observed.
- NL mode > Run test > Calibration > Lab details is getting printed twice.
- 2 times STD0 aspiration is getting performed during calibration in case of only std 0 value is defined.
- Modified code (Took precautionary measures) to avoid Hang issue reported in CHEM5X/CHEM5V3

Software ESW ver.2024 C0.01 is already included in devices produced with SN S2470 and higher onwards.

The latest version of the SW is available on the [ERBA Knowledge Base](#) website.

Applied for:

**INSTRUMENT:**

CHEM 5v3

Cat. No: INS00013

In case you have any additional questions, please do not hesitate to contact us.

Best regards,

Erba Lachema s.r.o.

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